InlineXperience

We are Tensator

and we increase

profitability efficiency revenue

TENSATOR®

LONDON

NEW YORK

DUBAL

PARIS

MADRID

LISBON

WROCLAW

4251-R11-9R1-510 -- MR 71-959-2800 -34 P14 B04 14B

TENSATOR®

- Tensator is a global company that provides customer journey and queue management solutions to a worldwide audience across vertical industries including Retail, Leisure, Finance Transport, Health & Safety, Public Sector, Healthcare, Utilities and Telecommunications
- Heritage dating back to 1881
- Inventors of the world's leading retractable webbing barrier, Tensabarrier®
- Number one player globally, and currently has c.35% market share in its key geographical markets for traditional queuing solutions, making it twice as large as its next biggest competitor
- 300 employees, offices in the UK, USA, France, Germany, Poland, Portugal, Spain and UAE
- Engineers and product specialists pioneering product development and innovation based in our Tensator Technology Centre in Lisbon
- Established network of 100 distribution partners and 1000 resellers worldwide serving over 170 countries
- Rated a "Cool Vendor in Retail" by industry analysts Gartner in 2012

What We Do

We simplify processes to add value to customer service.

We design efficient solutions, focusing on delivering benefits for both businesses and theirs customers, allowing us to be leaders in the development and implementation of:

O1
Queue
Management

Digital
Signage

Digital
Signage

Feedback
Surveys

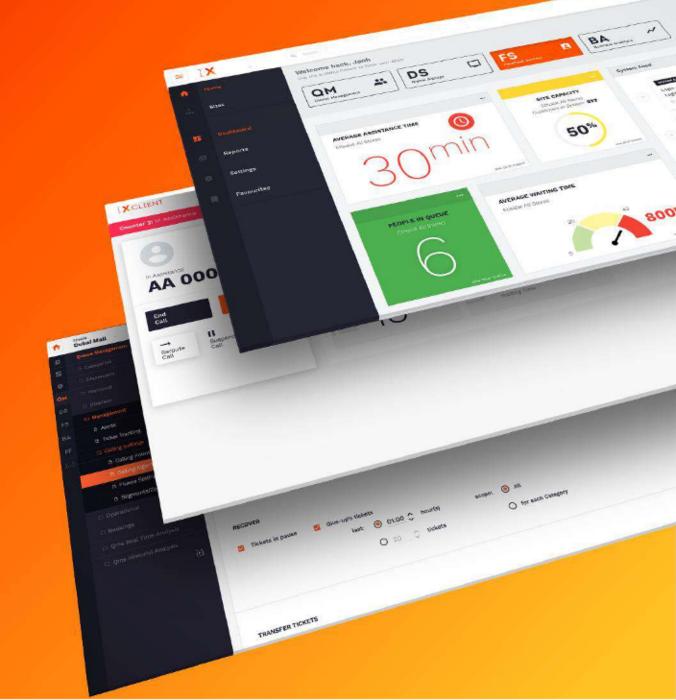
Footfall

Footfall

Kiosks & Service
Machines

INLINEXPERIENCE

Time on your side



Apps & Modules





INITHEXPERIENCE

Omni-channel Platform

Integrate data from all different channels to allow personalized experiences and a single customer vision.

Open Framework

The solution offers an open API framework ready to integrate with even more systems that provide additional data layers, or to export and publish BI and BA to tools and interfaces that your business already has in place.



Business Analyser

Powerful and dynamic analytics tool built around the synergies of software modules that cover all customer touchpoints and create reliable and data-driven KPI's



Mobile App

Modular channel to allow customers to access services and complete information anywhere, at anytime.



000

Queue Management

Operational control over Branch network that allow transforming customer interactions into more efficient, productive and pleasant experiences.



Digital Signage

Convert wait time into quality time and increase communication opportunities through tailored interactions with customers.



Feedback & Surveys

Customizable surveys that allow understand customers' perception of the service and provide feedback for improvement opportunities



Footfall

Use Al-cognitive services and hotspot analysis to record and analyse customer patterns and behaviours on the Branch



Kiosk Management

Powerful and flexible management tool to monitor kiosk or service machine network.

Allows for equipment and module status monitoring remote updates, real-time performance indicators and full access to transaction details.



Products and Solutions

QM

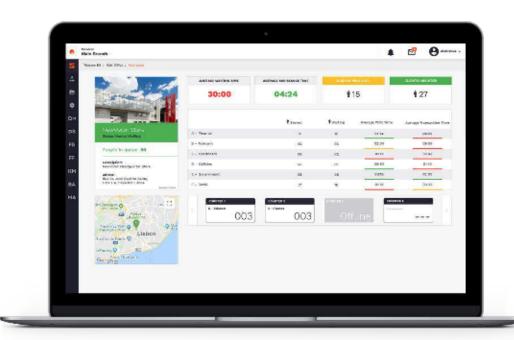
Queue Management

Standard

The **Queue Management Standard** application grants your services with an organized and consistent structure across your entire customer service network, by implementing operational and analytical tools that transform customer interactions into more efficient, productive and pleasant experiences.

Enables the most efficient workload planning and distribution, reduce transaction times and increasing overall productivity, allowing staff to deliver a more focused and personalized service.

- Centralized Web Application
- Complete Operational Tools
- Queuing Kiosk Management & Monitoring
- Flexible Queuing Algorithm Management
- Real-time Dashboards & KPIs
- Management Reports
- Internal & External Alerts and Notifications
- Multi-Language Support
- Customer Identification support
- Multi-channel implementation
- 3rd Party Integration Ready





QM

<u>Oo•</u>

Queue Management

Standard

Omnichannel

INLINEXPERIENCE comes with many channels for customers to get in touch with your business, and the services provided at its branches or stores.

From the empowering freedom of a Mobile App to the ever-reliable self-service Queueing Kiosk and even a Greeter's personalized touch, you can choose the most appropriate combination to better serve your customer base.



Know your customer

From mobile app personal accounts, to magnetic or chip card readers, barcodes and biometrics at the Queueing Kiosk, **INLINEXPERIENCE** features customer identification methods in every customer entry channel.

By capturing every interaction from the very start of the customer journey, you'll lay down the foundation for understanding your customer's habits, needs and desires.







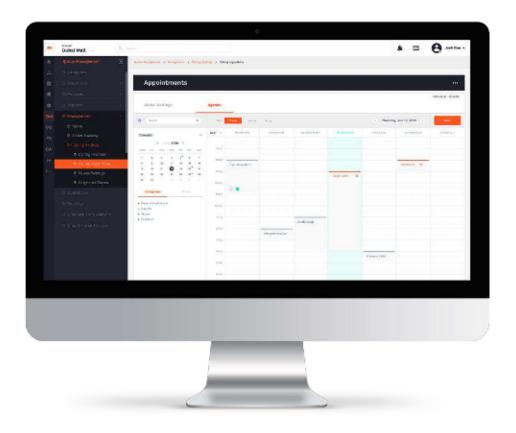
Queue Management

Plus

The **Queue Management Plus** application expands on the standard queue management functionality, providing additional tools to setup a simple to use, but powerful appointment system, allowing customers to easily book appointments for specific services at their own convenience.

For the business, it represents the ability to better plan and assign resources according to actual customer service requests, and apply data and insights to further improve customer service delivery.

- All QM Standard Features
- Centralized Web Application
- Multiple Channels Available
- Complete Scheduling Tools
- Timeslot Management
- Customizable Forms
- Integrated Check-In
- Alerts and Notifications
- Multi-Language Support
- 3rd Party Integration Ready





Queue Management Hardware

Queuing Kiosks





15" Kiosk (Desktop / Pedestal)



VISION

7" Kiosk

PROXIMA

Queuing Kiosks Featuring a modern and engaging design, combined with high-quality multimedia content support, the **PROXIMA** sets the tone for the whole customer experience at a premium level. That is the power of the PROXIMA: It brings businesses and customers, closer together.

Main Features

- Featuring a modern and appealing look-and-feel
- Available with Freestanding Pedestal, Wall or Desktop mount
- 15-inch High Quality Touchscreen
- Very intuitive interface, with high customization flexibility
- Supports High-quality multimedia content
- 80mm Thermal Printer, with no proprietary requirements
- Allows the printing of graphics, logos and text, perfect to create dynamic and engaging promotional campaigns
- Multiple available options for customer identification such as Magnetic / Chip Cards, Barcode and Biometric Readers
- Wi-Fi and Ethernet communication
- Easy and safe access for maintenance purposes e paper roll replacement
- Available in Android and Windows OS, ready to assume the role of local server



Dimensions

 Length
 Height

 310mm
 282mm/1150mm

Width 360mm



VISION

Queuing Kiosks

The **VISION** is a quality technological approach to help organize very simple queuing scenarios. Besides delivering a fresh and modern look to any service environment, it also enables the full functionality of an efficient Queue Management system, all that through an extremely cost-effective device.

- The most economical, small footprint kiosk solution
- Countertop, Freestanding Pedestal or Wall mount options
- 7" High Quality Touchscreen
- Very intuitive interface, with the ability to customize layout graphics
- Supports static image showcase functionality
- Standard 57mm Thermal Printer, with no proprietary requirements
- Allows the printing of graphics, logos and text
- Easy access for maintenance purposes e paper roll replacement
- Wi-Fi / Ethernet communication and interfacing capabilities for external modules (call consoles, displays, etc.)



n.		
Dim	ens	ions
		0110

Length	Width	Height	Weight
155mm	155mm	235mm	1.65 kg





Digital Signage

Standard

The **Digital Signage Standard** application allows turning every waiting minute into the perfect opportunity to reach out to customers and start building solid business relationships.

It allows the personalization of screen layouts with the many customization features available, branding them with the visual identity of each business, implementing a uniform framework from which to deliver consistent communication and engaging content.

- Centralized Web Management
- Seamlessly Integrated with QM modules
- Multiple Layout Templates
- Screen customization
- Gallery & Playlist management
- Signage Device Management
- Ticket Voice Call
- All Industry-Standard Media Formats Supported
- TV Tuner Ready
- Multi-language support
- 3rd Party Integration Ready







Digital Signage

Plus

The **Digital Signage Plus** application expands on the standard functionality, providing additional tools to manage large coordinated campaigns and promotional partnerships, increasing the impact of content distribution through the usage of all **INLINEXPERIENCE** customer touchpoints.

It enables businesses to create, organize and distribute marketing campaigns, and take advantage of the powerful AI and advanced algorithms to target your customers with tailored messages and campaigns based on the customer profile.

- All DS Standard Features
- Centralized Web Application
- Complete content scheduling tools
- Network-wide campaign management
- All IX touchpoints as broadcast nodes
- A.I. based content targeting
- Seamlessly Integrated with all IX modules
- Campaign performance reporting
- 3rd Party Integration Ready







Digital Signage

Screen Customization











FS



Feedback Surveys

Standard

The **Feedback Surveys Standard** application allows understanding how customers rate the quality of service being provided to them, and use the knowledge obtained to deliver continuous improvement to their experience.

Using this application, customers can give immediate simple feedback on how they perceive their customer experience, giving the business real-time indicators and consolidated detail on results and performance.

- Centralized Web Application
- Complete survey customization tools
- Implements simple ratings (C-SAT, D-SAT, NPS)
- Real-time Dashboards & KPIs
- Management Reports
- Internal & External Alerts and Notifications
- Multi-Language Support
- Multi-channel implementation
- 3rd Party Integration Ready







Feedback Surveys

Plus

The **Feedback Surveys Plus** application adds the necessary tools to create fully customizable conditional surveys, with multiple question/answer format and link results with actual customers, making use of your entire touchpoint network to deliver surveys and promotional offers.

This will allow the business to get detailed quality feedback on customers' needs, desires and improvement suggestions, reward them for providing their opinions and open new possibilities for continuous improvement for the customer experience.

- All FS Standard Features
- Centralized Web Application
- Implements simple to complex surveys
- Multiple question-answer formats
- Conditional questions
- Link survey results to individual customers
- Promotional coupon reward system
- Real-time Dashboards & KPIs
- Management Reports
- Internal & External Alerts and Notifications
- Multi-Language Support
- Multi-channel implementation
- 3rd Party Integration Ready

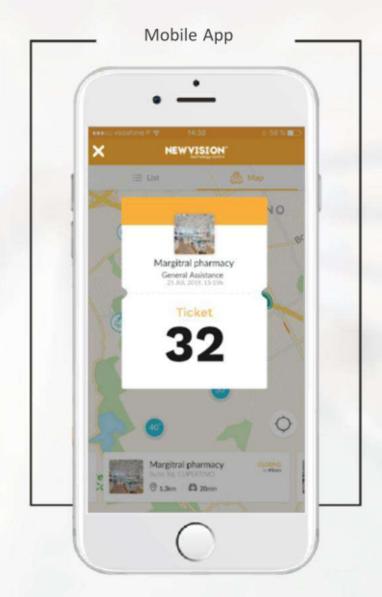


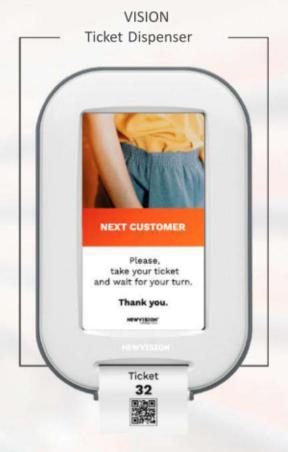


SOLUTIONS TO ASSIST RETAIL IN A POST-PANDEMIC WORLD

Contactless

Queue Management















Mobile App

The **Mobile App** is a trendy modular channel to allow customers to choose the most convenient way to get service, reducing their wait time to an absolute minimum and making transactions more efficient.

The ability to book a specific date and time, the inherent mobility of the app, enabling access to services anytime, anywhere, and the amazing savings in precious time, are some of the greatest advantages this module offers to customers.

- Available for Android, iOS & as a Web App
- Book appointments for a specific time, place & service
- Quick and simple check-in with 1D/2D barcode option
- Location based map services & assisted navigation
- Access to queue statistical information for each branch / service
- Request tickets & remotely join queues
- Queue status & ticket call monitoring
- Push notifications
- Multimedia content delivery
- Feedback surveys
- Ready to integrate with 3rd party APPs











Scan the code to get your digital ticket.

Thank you.

NEWVISION

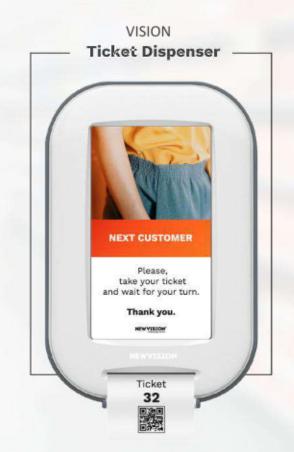


How does it work?

This is a queue and scheduling management solution which is simple to use, safe and completely inclusive.

It gives customers the possibility to reserve a place in queue, or schedule an appointment for a specific store, using one of the available entry channels. This way businesses can make sure that ALL customers will be served in a safe, fair and orderly way!



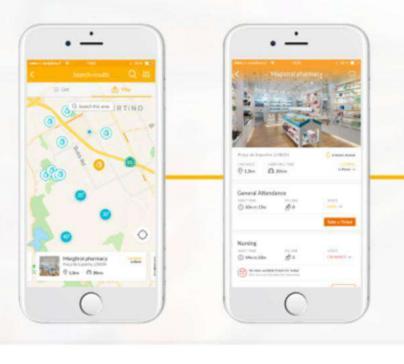








How does it work using the Mobile App?





Arriving at the store



Find a store

Closest stores or by business category

Takes a ticket or schedules an appointment

Can check wait times and current occupation of a store and its respective services

Checks-in

(if w/ appointment)

or waits to be called

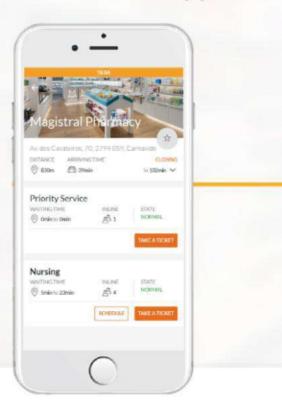
(if w/ simple turn)

If waiting is required

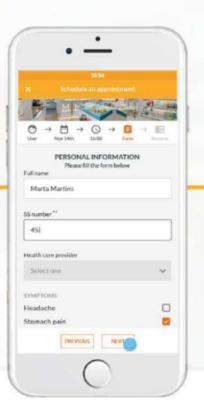
the customer can do so keeping a safe distance, in the parking lot, etc. and receive ticket call notifications through the app or the signage screen at the store's entrance.

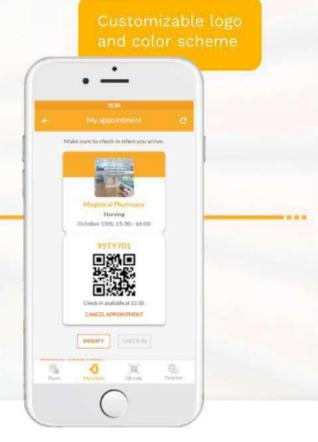


How does the Appointment feature work?









Find a store & service

Configurable availability

Select date & time

Configurable timeslots and occupancy limits

Submit info

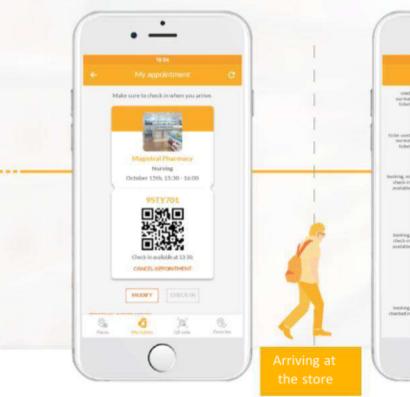
Configurable data fields, required and validators

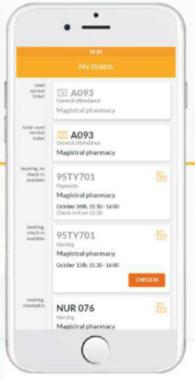
Get confirmation code

Used for check-in at the store

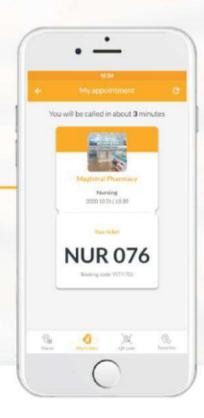


How does the Appointment feature work?









Customer goes to store

with the appointment confirmation and code

Arrival check-in

through the available methods (dedicated device, staff devices, etc.)

Enter Code

to validate date/time

Get ticket number

and wait to get called for service



How does it work using the VISION Contactless Ticket Dispenser?



This channel guarantees that EVERYONE will get safe and equitable service, namely those how do not use the Mobile App.

NEXT CUSTOMER

INFOR DOS

INFOR 009

If waiting is required

INFOR DOS

Waiting

the customer can do so keeping a safe distance, monitoring ticket calls through the web app or signage screen at the store's entrance.

Takes a Ticket

Arriving at

Only touching the pre-printed paper ticket. Each time a ticket is taken, another one is imediately pre-printed in its place, assuring there are no common-contact surfaces





Business Analytics

The **Business Analytics** module brings to life all of the collected and generated data, suggesting operational courses of action and pointing the way for strategic performance improvement. It allows reaching the maximum potential of each **INLINEXPERENCE** application, consolidating the data produced by each and giving the business the tools to create reports with customizable detail levels to produce a solid perspective on service performance and customer behavior patterns.

The BA also includes incredibly powerful tools like a workflow simulator that helps managers understand how certain changes in configuration will affect service performance, and even apply predictive models, using historical data to help predict what will be the customer service demands, in a given future date and time.

- Centralized Web Management
- Customizable Dashboards
- Dedicated Dashboards for every IX module
- Ad-hoc and Scheduled Report generation and distribution
- Pivot Table for creating your own datasets
- Export the results in multiple formats
- Performance analysis and management
- Workflow Simulator
- Predictive Models
- Seamlessly Integrated with all IX modules
- 3rd Party Integration Ready





Business Analytics

BA /

Main Benefits

Organized Reports

Say goodbye to scattered information and reports put together in the last minute - your management will be able to use all the time they save to focus on other aspects of business productivity!

Pivot Table

To get even deeper insight on your organization, the Business Analyzer includes a powerful Pivot Table feature, enabling the cross-referencing of all system metrics produced by Inline solutions, with complete filtering option so you can customize access to the exact data your business needs.

Simulate & Predict

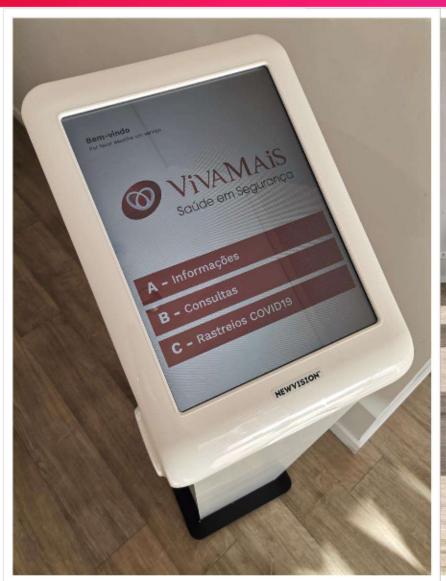
This powerful software suite can even predict customer flows and simulate the impact of adjusting system variables - such as opening or closing more service counters, rearrangements to resource allocation or making slight changes to the priority algorithm, so managers can always make sure that service operations are fully optimized.

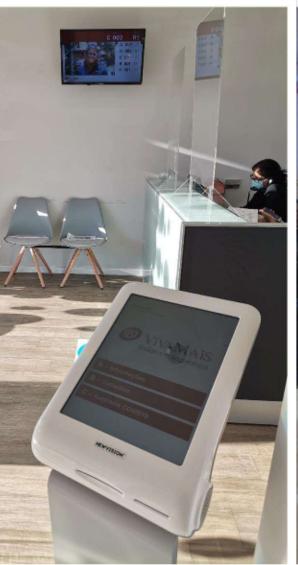
Technology as the way for meaningful transformation

Features such as the ability to make simulations on customer flow behavior and suggesting the course of action to improve set KPIs and SLAs, or the application of predictive models on customer affluence, service request types and how they both relate over time, enable branch managers to take better operational decisions and deploy preventive and corrective measures whenever they are needed.

By applying some layers of artificial intelligence over the different types the collected data, the applicational core can also take care of many operational adjustments at the branch level completely on its own, routing customers to the most efficient resource given a specific type of service, matching staff skillsets to customer needs or adapting the media content of digital touchpoints according to in-store customer profiles or demographics.



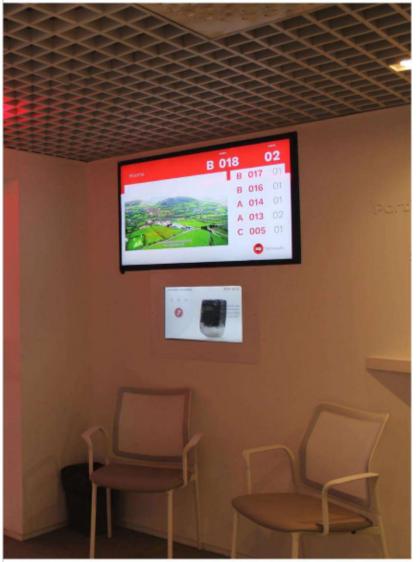


















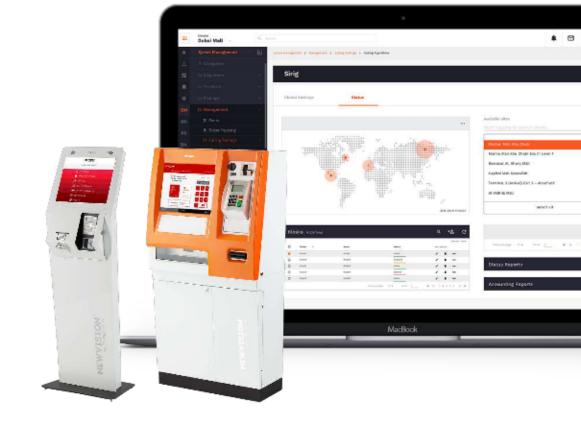




Kiosk Management The **Kiosk Management** application is a powerful and flexible management tool, especially designed to monitor and maintain any size of Kiosk device network, from a centralized web access. It connects to your entire network of self-service Kiosks, providing all the necessary interfaces to perform remote maintenance operations and get access to accounting reports.

This is a fundamental tool to remotely update kiosk functionality, interfaces and content, and keep track of their modular and overall status, notifying you in real time, of the operational status and performance of every kiosk on the network, anywhere in the world.

- Centralized Web Management
- Real-time modular and overall equipment status
- Remote kiosk maintenance
- Real-time & scheduled updates to interfaces & content
- Embedded alert & notification system
- Sales, Operational & Performance Reports
- Real-time ROI measurement
- 3rd Party Application Integration Ready
- 3rd Party Hardware Integration Ready





Kiosk Managament Hardware

Kiosks & Service Machines

Payments & Top-Up







KIO EDGE

PAYMENTS & TOP-UP The **KIO EDGE** is an extremely versatile Service Kiosk, delivering useful information and appealing multimedia content, while allowing the direct purchase of services and products, advanced customer identification methods and superior integration capabilities.

Main Features

- Modular Design and Built
- Accepts payments Debit/Credit Card
- 17" High Quality Touchscreen Display
- 80mm Thermal Printer
- Paper printing support graphics, logos and text
- Impressive Multimedia functionality
- Multiple available methods for customer identification
- Wide-range and flexible integration capabilities
- Industrial-grade PC incorporate
- Maintenance Software
- Software Development Kit (SDK)
- Electrostatic painted, highly resistant to corrosion and low conductivity
- Compliant with the current CE standards



Dimensions

Length 445mm Width 402.5mm Height 1455mm



KIO EDGE

PAYMENTS

&
TOP-UP

Benefits

- Extremely cost-effective Service Kiosk
- Direct Sales Channel accepting credit/debit card payment
- Improve transaction processing times
- Increases the overall quality of service and human resource efficiency
- Managed Marketing channel
- Modular built assures functional flexibility and scalability
- 24/7 Service Availability

Common Applications

- Payment of services, such as invoices or any kind of fee
- Mobile phone top-up operations
- Printing official documents like tickets, vouchers, etc.





ELITE

PAYMENTS & TOP-UP The **ELITE** is a highly versatile, high capacity equipment, ideal to acquire products, such as stamps, tickets, vouchers and scratch cards, as well as accepting different forms of payment for a multitude of operations.

Main Features

- Modular Design & Built
- Accepts Coin payments up to 16 denominations
- Recycles up to 5 types of coin denominations
- Removable coin safe with locking mechanism (1500 coins)
- Accepts Bank Note payments (multi-way reader)
- Accepts Credit/Debit Card payments
- 17" TFT LCD touchscreen interface
- 60mm Thermal Printer
- Paper tickets support graphics, logos and text
- Multiple available methods for customer identification
- Wide-range and flexible integration capabilities
- Electrostatic painted, highly resistant to corrosion and with low conductivity
- Access Control & Anti-Theft alarm
- Uninterruptible Power Supply (UPS)
- Maintenance Software
- Software Development Kit (SDK)
- Compliant with the current CE standards



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Length	Width	Height	
692mm	410mm	1445mm	



ELITE

PAYMENTS & TOP-UP

Benefits

- Direct Sales Channel with the most payment options
- Improves transaction processing times
- Increases the overall quality of service and HR efficiency
- Minimal maintenance requirements due to its highcapacity speccs
- Minimum downtime guaranteed with KM monitoring
- Managed Marketing Channel
- Real-time ROI measurement
- Modular built assures functional flexibility and scalability
- 24/7 Availability

Common applications

- Direct sale and dispensing of products such as Stamps, Scratch Cards, Tickets, Meal Vouchers, etc.
- Payment of services, such as invoices or any kind of fee
- Printing official documents including account and contract information, Invoices, Tickets and Certificates, etc.
- Mobile phone top-up operations





PAY VISION

PAYMENTS & TOP-UP The **PAYVISION** is a versatile sales channel, combining engaging multimedia content with the ability to process bank note and card payments directly from customers. The **PAYVISION PLUS** has a coin processor which allows accepting payments in coin and giving back change whenever cash is used.

Main Features

- Accepts Bank Note payments
- Accepts Credit/Debit Card payments
- Accepts Coin payments and gives back change (PLUS)
- 15" TFF LCD touchscreen display
- High-speed counting and validation
- Paper reciepts support graphics, logos and text
- Multiple available methods for customer identification
- Wide-range and flexible integration capabilities
- Software Development Kit (SDK)
- Industrial-grade PC incorporated
- Uninterruptible Power Supply (UPS)
- 80mm Thermal Printer
- Electrostatic painted, highly resistant to corrosion and with low conductivity
- Meets mandatory standards for people with disabilities
- Compliant with the current CE standards



Dimensions

Length Width 600mm 349mm

lth

Height 1107mm



PAY VISION

PAYMENTS

&
TOP-UP

Benefits

- Direct sales channel with multiple payment options available
- Improves transaction processing times
- Increases the overall quality of service and human resource efficiency
- Managed Marketing Channel
- Minimum downtime guaranteed with Kiosk Management software monitoring
- Modular built assures functional flexibility and scalability
- Real-time ROI measurement
- 24/7 Availability

Payment Module Options

PAYVISION	PAYVISION PLUS	
•	•	Cards
•	•	Bank Notes
	•	Coins



Common applications

It can be used to pay for an incredibly wide array of services and products or top-up mobile phones, saving time for every customer and allowing businesses to enhance their resource management.



Kiosk Managament Hardware

Kiosks & Service Machines

Cash Management & Recyclers







CASHVISION PLUS

Deposits



DEPOSITVISION

CASH VISION

SELF-SERVICE CASH PAYMENTS The **CASHVISION** is a self-service cash payments machine, especially conceived for high-volume, cash-intensive retail scenarios.

It represents an incredible way to improve the overall efficiency of cash payments, eliminating human error from the equation, and assuring the very best protection of the collected payment assets.

Main Features

- Receives and secures customer Self-service payments
- 7" Touchscreen Display
- Accepts bank note and coin payments
- Secure cash recycling
- High-speed counting and validation
- High security locking system
- Electrostatic painted, highly resistant to corrosion and with low conductivity
- Wide-range and flexible integration capabilities
- Software Development Kit (SDK)
- Ethernet, RS232 & GSM communication
- Maintenance & Monitoring Software



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Length 332mm Width 354mm Height 506mm



CASH VISION PLUS

CASH MANAGEMENT & RECYCLING The **CASHVISION PLUS** is a cash management machine, especially conceived for high-volume, cash-intensive retail scenarios. Its security features protect the assets, reducing the risk of theft and fraud.

Unlike the standard **CASHVISION**, this is an operator facing machine, used to secure cash payment assets and cash recycling operations.

Main Features

- Receives and secures cash payments by the operator
- 7" Touchscreen Display (movable)
- Accepts coin and bank note payments
- Safe-protected cash recycling
- High-speed counting and validation
- Electrostatic painted, highly resistant to corrosion and with low conductivity
- Wide-range and flexible integration capabilities
- Software Development Kit (SDK)
- Ethernet, RS232 & GSM communication
- Maintenance & Monitoring Software



Dimensions

Length W 505mm 64

Width 641mm Height 735mm



CASH VISION

CASH MANAGEMENT & RECYCLING

Benefits

- Highly reduced risk of theft and fraud
- Improved efficiencies handling cash at the end of day
- Eliminates human error when counting money and giving change
- Automatic validation of denominations and rejection of counterfeit money
- Removes the need for tellers to handle money directly (STANDARD)
- Balances cash-availability between all tellers (PLUS)
- Safely stores money

Operating Procedure

The standard **CASHVISION** uses a very simple operating principle: each time a payment is processed, the customer uses the CASHVISION to insert cash until the total amount for the purchase is reached.

With the **CASHVISION PLUS**, whenever a payment is to be processed, it is the operator/teller that uses the machine to insert the customer's cash until it reaches the total amount of the purchase.

As the machine is connected to the POS system, it receives and counts the cash, processes the payment and, thanks to its cash recycling capabilities, always returns the correct amount of change.

Cash Hanlding Options

CASHVISION	CASHVISION PLUS	
•	•	Coins
Single	Bulk	Bank Notes
2 denom.	4 denom.	Bank Note Recycling
Customer	Operator	Cash Handling





DEPOSITVISION

CASH DEPOSITS The **DEPOSITVISION** is an automatic cash counting and deposit solution, suitable to handle a very high volume of bank note intakes and making the end-of-day process of counting and transferring money easier, safer, faster, and less resource demanding.

The **DEPOSITVISION PLUS** can also accept coin deposits.

Main Features

- 15" Touchscreen Display
- 80mm Thermal Printer
- Accepts bank note deposits
- Accepts coin deposits (PLUS)
- High-speed counting and validation
- High Security Electronic Locking System
- 6mm-thick Strongbox
- Electrostatic painted, highly resistant to corrosion and with low conductivity
- Wide-range and flexible integration capabilities
- Industrial-grade PC incorporated
- Ethernet; RS-232; USB, GSM
- Uninterruptible Power Supply (UPS)



Dimensions

Length	Width	Height
810mm	520mm	1350mm



DEPOSITVISION

CASH DEPOSITS

Benefits

- Reduced risk of theft
- Much improved efficiencies handling cash at the end of day
- Highly mitigates the human error factor in counting money
- Automatic coin validation and rejection of counterfeit money and strange objects
- By integrating with banks, the deposits can be made available immediately at the customer's account



Common applications

- Hospitals
- Restaurants
- Supermarkets
- Hotels
- Airports
- Transportation Companies

Cash Handling Options

DEPOSITVISION	DEPOSITVISON PLUS	
•	•	Bank Notes
	•	Coins



Application Examples

Multi-Service Kiosks













Application Examples

Multi-Service Kiosks









Application Examples

Multi-Service Kiosks











The right tools, all the time, anywhere!

Since contextuality and mobility are not just important for customers, the entire INLINEXPERIENCE framework is supported by bleeding-edge technology which enables the same smooth and productive experience for all your business' managers and representatives, in any browser enabled device, all the time, anywhere in the world!

Open Framework

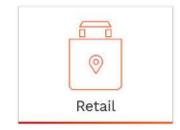
INLINEXPERIENCE framework offers open APIs ready to integrate with 3rd Party operational tools, adding even more data layers, or to export and publish BI and BA to tools and interfaces that your business already has in place.

Let's build something great!









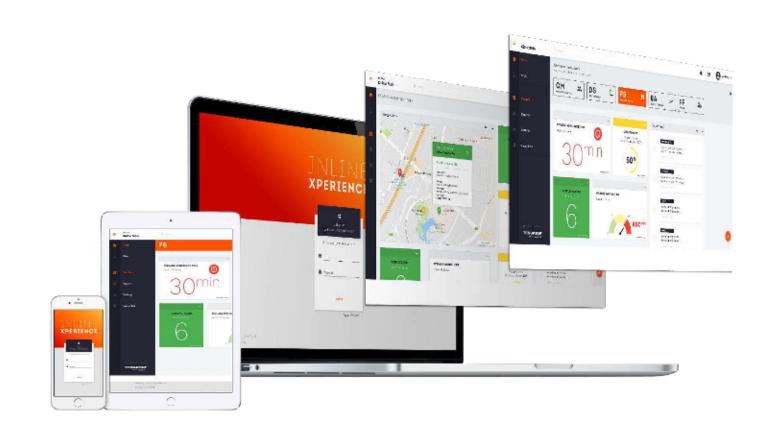




No matter the business, we can help create your UNIQUE CUSTOMER EXPERIENCE!

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Thank You